

15TH ANNUAL JOINT CONFERENCE

SSSHC

In Partnership with:

IAHSS

(NC & SC CHAPTERS)

August 25 – 28, 2019

Myrtle Beach, SC



**MEETING THE SAFETY & SECURITY
NEEDS OF AN EVOLVING
HEALTHCARE ENVIRONMENT**

Topics:

- Drug Diversion – The 25 Million Problem. FDA Resources
- K-9 Units For Healthcare
- New CMS/JC Survey Process
- Decommissioning a Hospital: Lessons Learned
- FGI Safety Risk Assessment
- Building and Opening a Central Security Operations Center (SOC)
- Hospital Shootings – When it Happens to You.
- Weapons Discharges and Firearms in the Healthcare Security Program

SSSHC Website:

www.southeasternsafetyandsecurity.com

REGISTRATION INFORMATION

Register at the Eventbrite Link: Search “SSSHC” IN “Myrtle Beach”

ATTENDEE REGISTRATION FEE		VENDOR REGISTRATION FEE	
* Attendee:	\$250.00	* Primary Vendor Representative:	\$750.00
❖ Conference		❖ Exhibit Table with electricity	
❖ SSSHCC Breakfast, Breaks & Lunch		❖ SSSHCC Meals for One Vendor Rep.	
* Attendee Late Registration Fee (After August 6, 2019)	\$300.00	* Each Additional Vendor Rep. with same company:	\$150.00
		❖ Representative to join company's exhibit table	
		❖ SSSHCC Meals for Additional Vendor Rep.	
VENDOR SPONSORSHIPS:			
* Gold Sponsor	\$10,000.00	* Lunch Sponsor	\$5,000.00
❖ Exhibit table with electricity		❖ Exhibit table with electricity	
❖ Two Chairs and Table Drapes		❖ Two Chairs and Table Drapes	
❖ SSSHCC Meals for Two Representatives		❖ SSSHCC Breakfast for Two Representatives	
❖ Prominent Company Logo on Conference Brochure		❖ Company Recognition on the Daily Agenda	
* Break Sponsor	\$2,000.00	❖ Provide luncheon speaker for up to 45 minutes, if desired	
❖ Company Recognition on the Daily Agenda			

Payment Options: PayPal, Discover, MasterCard, Visa, American Express

- OR -

Pay by Check or Money Order (Instructions included when checking out)

Questions? Contact: SSSHCC Treasurer, Brian Matula: brian.matula@PrismaHealth.org or 803-774-8908

SSSHCC Vendor Representative, David Sherman: dsherman@techsystemsinc.com or 704-439-6199

SSSHCC President, John Williams: emailjw127@gmail.com or 757-945-1703

SSSHCC Immediate Past President, Jim Finn: jpfinn@novanthealth.org or 704-384-3575



Hilton Myrtle Beach Resort

10000 Beach Club Drive
Myrtle Beach, SC 29572
T: 843-692-3146 | F: 843.692.3146



The Southeastern Safety and Security Council has reserved a block of rooms for August 25 – August 28. The special room rate of \$133.28 will end on August 4, 2019 unless the block fills prior to this date. The nightly resort fee, in-room Wi-Fi, parking, and taxes are included in the room rate.

HOTEL RESERVATIONS UPDATE: As of 7/30/19, the block at Hilton Myrtle Beach Resort has been filled. There is an additional block of rooms at Embassy Suites by Hilton Myrtle Beach, 9800 Queensway Blvd., Myrtle Beach SC 29572 for the same cost. This location will require that you walk, take the complimentary shuttle or drive to the conference location shown above.

Here are the instructions for booking under this new block.

- Dial 1-800-876-0010
- Select the Kingston Plantation option
- Provide the reservationist with the Group Code: **SSH**

Check-in: August 25, 2019

Check-out: August 28, 2019



**Book by August 4
to reserve your
room!**

AGENDA

SUNDAY, AUGUST, 25, 2019

1:00PM – 5:00PM	Vendor Set Up	
12:00PM – 3:00PM	CHPA Exam – Study Session	Shawn Reilly, CHPA, CPP, PSP, CPD
6:30PM – 9:00PM	Registration and Attendee Mixer – Sponsored by:	

MONDAY, AUGUST 26, 2019

7:00AM – 8:30AM	Breakfast (Restaurant) – Registration and Coffee with Vendors	
8:30AM – 11:30AM	CHPA Exam	Shawn Reilly, CHPA, CPP, PSP, CPD
8:30AM – 9:00AM	Welcome, Pledge of Allegiance and Vendor Instructions	John Williams, President - SSSHC
9:00AM – 10:00AM	Drug Diversion – The 25 Million Problem – FDA Resources	Lisa Terry, CHPA, CPP & Jeffrey McClaffin
10:00AM – 10:30AM	Break with Vendors	
10:30AM – 11:30PM	Drug Diversion – The 25 Million Problem – FDA Resources	Lisa Terry, CHPA, CPP & Jeffrey McClaffin
11:30PM – 1:00PM	Lunch – Sponsored by: TECH SYSTEMS, Inc. – Presentation by Stanley Healthcare	
1:00PM – 2:15PM	K-9 Units – Benefits and Lessons Learned	Williams S. Marcisz, JD, CPP, CHPA,
2:15PM – 2:45PM	Break with Vendors	
2:45PM – 4:00PM	Decommissioning a Hospital: Lessons Learned	Raymond Phillips

TUESDAY, AUGUST 27, 2019

7:00AM – 9:00AM	Breakfast (Restaurant) – Registration and Coffee with Vendors	
9:00AM – 10:00AM	New CMS and JC Survey Process	Regina Hardy, Stephanie Allen
10:00AM – 10:30AM	Break with Vendors	
10:30AM – 11:30PM	Facility Guidelines Institute (FGI) Safety Risk Assessment	Thomas A. Smith, CHPA, CPP
11:30PM – 1:00PM	Lunch - Sponsored by:	
1:00PM – 2:00PM	Building and Opening a Central Security Ops Center (SOC)	Aaron Roberts, CHPA
2:00PM – 2:30PM	Break with Vendors	
2:30PM – 3:30PM	Hospital Shootings – When it happens to you – PANEL Discussion	Doug Horton, Kip Clark, Lisa Terry, Tony York
3:30PM – 4:15PM	SSSHC Meeting and Roundtable Session	Group

WEDNESDAY, AUGUST 28, 2019

7:00AM – 8:30AM	SSSHC Board Meeting Breakfast – Restaurant	Council Board of Directors
8:30AM – 10:00AM	Weapons Discharges and Firearms in the Healthcare Security Program	Tony York, CPP, CHPA
10:00AM – 10:15AM	Final Comments	John Williams, President - SSSHC

Session Information:

Facility Guidelines Institute (FGI) Safety Risk Assessment	Drug Diversion – The 25 Million Problem – FDA Resources	Decommissioning a Hospital: Lessons Learned
<p>Designing security elements into new construction and renovation projects can significantly reduce the cost of providing security throughout the lifetime of a building and can help mitigate security incidents. In 2017, the NC State Legislature adopted the current edition of the Facility Guidelines Institute Guidelines for Hospitals. One feature of these guidelines requires a safety risk assessment for all new construction and renovation projects. To assist in this process the Center for Health Design (CHD) has created a Safety Risk Assessment Tool Kit designed to facilitate this process. Tom will review the elements of the Safety Risk Assessment and provide specific information on the IAHS Security Design Guidelines for Healthcare Facilities.</p>	<p>Drug Diversion can occur at all levels within an organization. Are hospitals failing to recognize the importance of culture and access as two key factors contributing to drug diversion? Drug diversion in the healthcare environment continues to grow and is now a greater concern for financial, regulatory and reputational reasons. It is very important to develop and maintain a proactive controlled substances program within your organization. Join us as we discuss:</p> <ul style="list-style-type: none"> • The ways drug diversions have impacted other organizations and could impact your hospital • How to identify the cause and take action against drug diversion • How to develop effective policies, procedures and staff training to prevent, discover and respond to drug diversions 	<p>We will define the concept of “decommissioning”.</p> <p>The speaker will discuss developing an Operational Plan from table top to implementation.</p> <p>We will discuss internal and external forces that challenged the resources of the Police Department.</p> <p>We will discuss how the use of technology impacted the decommissioning process.</p> <p>Summary of Lessons Learned</p>
New CMS and JC Survey Process		
<p>Joint Commission publicizes the on-site survey as a data-driven, patient safety and quality focused review that evaluates actual care, processes and technology. On-site surveys and follow-up processes are designed to be consistent, organization-specific and to meet CMS minimum requirements for those who chose “deemed status” surveys. TJC strives to support the organization’s efforts to improve quality and safety on their journey to achieve zero harm. 2019 brings changes to TJC processes, standards/EPs and hot topics. It is critical for healthcare leaders to stay up-to-date on key issues in their areas of expertise. We will discuss the TJC 2019 survey processes, applicable new standards and survey focuses such as suicide prevention, environmental ligature risk assessments and workplace violence as well as strategies on how to prepare for demonstrating compliance during surveys.</p>		

Speaker BIO's:

Tom Smith



Thomas A. Smith, CHPA, CPP

President and Principle Consultant at Healthcare Security Consultants, Inc.

Tom has worked in the healthcare field since 1981. During this time, he held a number of positions in a variety of healthcare facilities including a community hospital, inner city medical center, and a large teaching university based health care system. These organizations provided a variety of experiences working with many different healthcare security models including contract security, proprietary security, and an in-house police department. He is now President and Principle Consultant at Healthcare Security Consultants, Inc.

Tom is a past President of the International Association for Healthcare Security and Safety (IAHSS). In 2011, he chaired an IAHSS Task Force creating Security Design Guidelines for Health Care Facilities and is the current Chair of the Task Force updating these guidelines. He is also a member of the ASIS Healthcare Security Council, The American Society for Healthcare Engineering (ASHE) and is a frequent guest speaker on healthcare security related topics.

Lisa Terry



Lisa Terry, CHPA, CPP

VP, Vertical Markets – Healthcare Allied Universal

Lisa Terry, CHPA, CPP has significant experience in healthcare security and police management. Lisa currently serves as the Vice President, Vertical Markets – Healthcare for Allied Universal Security. Prior to that she served as Director of Hospital Police and Transportation at the University of North Carolina in Chapel Hill.

Lisa has served as the Chief of Campus Police and Public Safety with WakeMed Health and Hospitals in Raleigh, North Carolina, and Chief of Police and Public Safety with Eastern Virginia Medical School in Norfolk, Virginia.

As a former president and an active member of IAHSS, and as the current Senior Regional Vice President of the industry leading organization ASIS International, Lisa has been fortunate to collaborate with some of the country's greatest minds in healthcare, security, and policing. She shares her knowledge, strategies, and lessons learned for successfully preventing and mitigating violence in her books: "Preventing Violence in the Emergency Department" and "The Active Shooter Response Toolkit for Healthcare Workers."

Raymond Phillips



Raymond Phillips, M.S., CHPA

**Director of Campus Police
Good Samaritan Hospital
Premier Health**

Raymond Phillips is the Director of Campus Police for Good Samaritan Hospital. Ray has 40 years of experience in Healthcare Campus Police arena. Raymond joined Good Samaritan Hospital in 2011.


Prior to joining Premier Health, Ray spent 3 years at Methodist Hospitals in Indiana as the Director of Safety and Security and was instrumental in developing a master plan for the growth of the department based on organizational goals. Previously Ray was employed for 6 years as a Security Manager for Guardsmark LLC in Cleveland Ohio with responsibilities for 3 Cleveland Clinic satellite hospitals, and developed an officer selection program to decrease officer turnover and increase client satisfaction. Ray also was employed for 23 years at Forum Health in Youngstown Ohio, the last 4 as the Corporate Security Director. Ray also served as an Instructor in the Criminal Justice Department at Youngstown State University for 12 years teaching Upper level and graduate level courses and was certified by the Ohio Peace Officer Training Academy as an Instructor in Firearms and Defensive Tactics and currently maintains certification as an ALICE Instructor—(Active Shooter and Workplace Violence) thru the Ohio Peace Officer Training Academy.

Ray is a member of the International Association for Healthcare Safety and Security, and the Greater Dayton Area Crime Prevention Association.

Ray is a graduate of Central Michigan University and Youngstown State University.

Regina D. Hardy	William S. Marcisz	Stephanie Allen
<p>Regina D. Hardy, MBA, BSN, RN, CPHQ, CJCP Senior Director, Accreditation & Clinical Regulatory Novant Health, Inc.</p> <p>Regina D. Hardy has more than 30 years of experience as a health care professional. She has extensive background in the areas of programmatic and operational accreditation and clinical regulatory programs with a focus on program design, consulting, leadership engagement and change management.</p> <p>She has served as the Senior Director/Director of Accreditation & Clinical Regulatory for Novant Health for over 19 years. In this capacity, she is responsible for developing, implementing and monitoring accreditation and clinical regulatory processes across the Novant Health system and the various functions under its umbrella, including survey readiness, assessments, monitoring, leadership preparedness, and ongoing evaluation of compliance with laws, regulations and standards for accreditation, certification and licensure. She is responsible for the organization, coordination and administration of survey activities and ensures the operational infrastructure of assigned areas. Her clinical expertise is in nursing with experience in cardiac, medical, surgical, neuro and respiratory intensive cares, emergency departments, and employee occupational health with positions as a staff nurse, preceptor, head nurse, supervisor, and director. She held previous certifications in critical care as a CCRN and occupational health as a COHN-S.</p> <p>Ms. Hardy received her bachelors of science in nursing from University of North Carolina at Chapel Hill and her masters of business administration from Garner-Webb University. She serves as a representative on the Joint Commission’s Health System Corporate</p>	<div data-bbox="726 180 936 386" data-label="Image"> </div> <p>William S. Marcisz, JD, CPP, CHPA</p> <p>Bill has worked in Healthcare since 1983 in Security Administration and as a practicing Attorney. At present, Bill is the Executive Director of Security, Safety and Emergency Management for Advent Health – Central Florida Division. In this role oversees Security operations for 11 hospitals & 4 stand-alone Emergency Centers located in the Greater Orlando area. Bill oversees corporate security for the CFD and the 400+ sites that comprise Advent Health’s Integrated Health Services Division. Bill is an Attorney with a solo practice in Florida. Bill is the President & Chief Consultant for Strategic Security Management Consulting, Inc., based in Orlando, Florida.</p> <p>www.strategicsecuritymanagement.com</p> <p>Bill attained a bachelor’s Degree in Justice and Law Administration from Western Connecticut State University. He graduated from the University of Connecticut, School of Law. Bill’s main practice areas include: medical malpractice, pharmaceutical negligence, product liability, premises liability, wrongful death, negligent security, administrative law, employment law, insurance coverage and defense, Constitutional law, and appellate practice.</p> <p>Bill is a Certified Protection Professional (CPP) through the American Society for Industrial Security (ASIS) and is a member of the ASIS Healthcare Security Council. He is also a Certified Healthcare Protection Associate (CHPA), through the International Association for Healthcare Security & Safety (IAHSS). Bill currently Chairs the IAHSS Central Florida Chapter. He a Past President of the Professional Adventists for Safety & Security (PASS).</p>	<p>Stephanie Allen Continual Readiness Coordinator Monarch</p> <p>Stephanie Allen has over 10 years of experience in healthcare accreditation, regulatory and performance improvement. By building a helping relationship with operation leaders, she successfully navigates external agency surveys and reviews, including state complaints, board of nursing and Joint Commission accreditation surveys. In her career, she’s led the efforts to achieve state certification and initial Joint Commission accreditation at two newly constructed hospitals within North Carolina and Virginia.</p> <p>Stephanie has been a Certified Joint Commission Professional since 2013. She received her Bachelor of Science in Radiologic Science from the University of North Carolina at Chapel Hill and her Master of Business from East Carolina University. Stephanie and her husband Bill live in Granville County where they enjoy spending time with their two boys outside exploring the farm and fishing the ponds.</p>

<p>Liaisons advisory board and Joint Commission Resources CSR/SCHA Advisory Board. Her current certifications include Certified Professional in Healthcare Quality from the Healthcare Quality Certification Commission of NAHQ and Certified Joint Commission Professional with The Joint Commission and Joint Commission Resources (Jan 2013). Ms. Hardy was selected for the Novant Health Leadership Academy and completed the program in May of 2018. She has participated in several speaking engagements within Novant and with external agencies such as the North Carolina Association of Healthcare Quality (NCAHQ) and was elected and served as the secretary for NCAHQ for 5 years. She was honored to be included in the great 100 nurses for Forsyth Medical Center for her last year in clinical direct care.</p>	<p>The Advent Health Security Department has been recognized by IAHS as a Program of Distinction since 2014. It is the largest Security Program to attain 100% staff certification for their 200+ Security Force. In 2018 Advent Health achieved a top 10 ranking in Security Magazine's "Security 500" in the healthcare vertical. In 2019, Advent Health's Security Team was selected as the recipient of the IAHS's Lindberg Bell Award. Bill has been married for to his wife, Michelle for 34 years. They have three adult daughters, and foster rescue dogs until they are adopted. Bill enjoys many interests, but his main hobbies include Motorcycles, Golf, History, Sports, Movies and the Arts.</p>	
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Tony York	Jeffrey McClafin
 <p>Tony York, CPP, CHPA President & CEO Hospital Shared Services</p> <p>Tony is the President & Chief Executive Officer of HSS Inc., the only security organization founded by hospitals. York is a past president of the International Association of Healthcare Security and Safety (IAHSS) and member and past chair of the Council on Guidelines. He is co-author of <i>Hospital and Healthcare Security</i>, which is widely considered to be the definitive book for hospital security.</p> <p>Tony has over a quarter of a century of healthcare security management experience. He is board-certified in security management with the Certified Protection Professional (CPP) designation and holds the Certified Healthcare Protection Administrator (CHPA) designation.</p> <p>He holds a BS degree in criminal justice from Appalachian State University, an MS in loss prevention and safety from Eastern Kentucky University, and a MBA from the Universtiy of Denver.</p>	<p>Special Agent Jeffrey McClafin</p> <p>Jeff began his law enforcement career as an officer with the Springfield, Missouri, Police Department in 2002. In 2005 he became a Special Agent with the United States Secret Service in Springfield, Missouri, where he worked counterfeit, fraud and protective intelligence investigations along with assisting in the protective mission.</p> <p>In 2009, Jeff transferred to Internal Revenue Service-Criminal Investigations (IRS-CI) in Kansas City, Missouri, where he worked money laundering and tax investigations. In 2012, he transferred to the IRS oversight agency Treasury Inspector General for Tax Administration (TIGTA) where he worked employee misconduct investigations on IRS employees.</p> <p>In 2014, Jeff joined FDA-OCI in the Kansas City Field Office (Denver Domicile) where he successfully worked a variety of investigations including tampering, HCFAC (Health Care Fraud and Abuse Control Act), foreign unapproved, and misbranded pharmaceutical cases.</p> <p>Jeff currently serves at FDA-OCI Headquarters as a Senior Operations Manager (SOM) responsible for liaison with the FDA's Center for Devices and Radiological Health (CDRH), as well as being detailed to the Washington, D.C., National Central Bureau (NCB) for Interpol.</p> <p>He received his Bachelors of Science Degree in Accounting from Missouri State University and was previously employed in the accounting and finance industry.</p>

Aaron Roberts



Captain Aaron L. Roberts, CHPA
Novant Health Thomasville Medical Center

Aaron currently serves as the Manager of Public Safety for Novant Health Thomasville Medical Center. He has also served as Public Safety Manager for Novant Health Rowan Medical Center and the State of the Art Novant Health Security Operations Center. Building a strong high performing team is his number one priority. He is an APCO instructor, HERT instructor and Hazardous Materials Technician.

As a Certified Healthcare Protection Administrator, his passion for teaching has molded his servant leadership style. He has over 25 years of experience in the public safety/security field to include Fire and EMS.