

14TH ANNUAL JOINT CONFERENCE

SSSHC

In Partnership with:

IAHSS

(NC & SC CHAPTERS)

August 26 – 29, 2018

Myrtle Beach, SC



**MEETING THE SAFETY &
SECURITY NEEDS OF AN
EVOLVING HEALTHCARE
ENVIRONMENT**

Topics:

- Understanding and Influencing the Design Process for Health Facilities
- Threat Management in the Healthcare Environment
- Violent Patient Management
- T.R.R.U.T.H. (Taking Race Relations and Understanding to the Heart)
- The Realities of an Armed Healthcare Security Department
- Body Cameras in Healthcare: Policy & Legal Considerations
- Door Security, What Could Possibly Go Wrong Access Controls

SSSHC Website:

www.southeasternsafetyandsecurity.com

REGISTRATION INFORMATION

Register at the Eventbrite Link: [CLICK HERE](#)

Attendee Registration Fee	Vendor Registration Fee
* Registration Fee: Includes conference, breakfast, breaks, and lunch ➤ \$250.00	* Vendor Fee: Includes conference booth rental with electrical hookup, SSSHCC meals for one vendor representative ➤ \$750.00
* Late Registration Fee (After August 9, 2018) ➤ \$300.00	* Each additional Vendor Representative with same company: Includes conference and meals for each additional representative ➤ \$150.00
* At the Door Registration ➤ \$350.00	

Payment Options: PayPal, Discover, MasterCard, Visa, American Express

- OR -

Pay by Check or Money Order (Instructions included when checking out)

Questions? Contact: SSSHC Treasurer, Brian Matula: brian.matula@palmettohealth.org or 803-774-8908

SSSHC President, Jim Finn: jpfinn@novanthealth.org or 704-384-3575

SSSHC Vendor Representative, David Bivin: david.bivin@pinpointinc.com or 205-585-5784



Hilton Myrtle Beach Resort

10000 Beach Club Drive
Myrtle Beach, SC 29572
T: 843-692-3146 | F: 843.692.3146



The Southeastern Safety and Security Council has reserved a block of rooms for August 26 – August 29. The special room rate of \$129.00 will end on August 5, unless the block fills prior to this date. The nightly resort fee, in-room Wi-Fi, parking, and taxes are included in the room rate.

RESERVATIONS:

Online – Hotel Link: [Click Here](#)

-OR-

Call Hilton's Reservation Line: 1-800-876-0010

- Select the Hilton Option
- Provide the Group Code to the Reservationist: SHC

Check-in: August 26, 2018

Check-out: August 29, 2018



Book by August 5
to reserve your
room!




AGENDA

SUNDAY, AUGUST, 26, 2018		
1:00PM – 5:00PM	Vendor Set Up	
3:30PM – 6:30PM	CHPA Exam – Study Session	Shawn Reilly, CHPA, CPP, PSP, CPD
6:30PM – 9:00PM	Registration and Attendee Mixer – Sponsored by: Tech Systems, Inc.	
MONDAY, AUGUST 27, 2018		
7:00AM – 8:30AM	Breakfast (Restaurant) – Registration and Coffee with Vendors	
8:00AM – 11:30AM	CHPA Exam	Shawn Reilly, CHPA, CPP, PSP, CPD
8:30AM – 9:00AM	Welcome, Pledge of Allegiance and Vendor Instructions	Jim Finn, President - SSSHC
9:00AM – 10:00AM	Understanding and Influencing the Design Process for Health Facilities	Jay King, CPP, PSP, CPSII
10:00AM – 10:30AM	Break with Vendors	
10:30AM – 11:30PM	Understanding and Influencing the Design Process for Health Facilities	Jay King, CPP, PSP, CPSII
11:30PM – 1:00PM	Lunch – Sponsored by: US Security Associates	
1:00PM – 2:15PM	Threat Management in the Healthcare Environment	Lisa Terry, CHPA, CPP
2:15PM – 2:45PM	Break with Vendors	
2:45PM – 4:00PM	Violent Patient Management	Tom Smith, CHPA, CPP
TUESDAY, AUGUST 28, 2018		
7:00AM – 9:00AM	Breakfast (Restaurant) – Registration and Coffee with Vendors	
9:00AM – 10:00AM	T.R.R.U.T.H.	Carlton R Joyner, MS - NCJA
10:00AM – 10:30AM	Break with Vendors	
10:30AM – 11:30PM	T.R.R.U.T.H.	Carlton R Joyner, MS - NCJA
11:30PM – 1:00PM	Lunch - Sponsored by: Allied Universal Security Services	
1:00PM – 2:00PM	The Realities of an Armed Healthcare Security Department	Kip Clark, CHPA
2:00PM – 2:30PM	Break with Vendors	
2:30PM – 3:30PM	Body Cameras in Healthcare: Policy & Legal Considerations	William S. Marcisz, JD, CPP, CHPA
3:30PM – 4:15PM	SSSHC Meeting and Roundtable Session	
WEDNESDAY, AUGUST 29, 2018		
7:00AM – 8:30AM	SSSHC Board Meeting Breakfast – Restaurant	Council Board of Directors
8:30AM – 10:00AM	Access Controls and Security	Shawn Reilly, CHPA, CPP, PSP, CPD
10:00AM – 10:15AM	Final Comments	Jim Finn, CHPA

Session Information:

Understanding and Influencing the Design Process for Health Facilities	Threat Management in the Healthcare Environment	Violent Patient Management
<p>Safety and Security Directors will learn the different types of design processes for healthcare facility new construction and expansion projects. Attendees will learn to communicate with architects and engineers with confidence, in order to maximize design outcomes that promote your program's safety and security goals. This presentation will help attendees navigate each step and effectively advocate for safer facility design;</p> <p>From the Procurement and Programming Phases, through to Construction and Acceptance of the project.</p>	<p>We will define a "Threat" and a "Threat Management Team."</p> <p>We will discuss training programs that address the appropriate needs of the organization. Additionally, we will discuss the establishment of a Threat Management Team as well as developing procedures which address threat management.</p>	<p>Violence stemming from patients and patient visitors present considerable risk and concern to the healthcare industry. Healthcare Facilities should establish specific violence prevention and aggression management policies, processes, and practices to deter, identify and manage violent events. This session will provide an overview of the newly produced IAHS Guideline on Violent Patient Visitor Management and strategies for implementing this and other IAHS Guidelines at your organization.</p>
T.R.R.U.T.H. (Taking Race Relations and Understanding To Heart)	The Realities of an Armed Healthcare Security Department	Door Security, What Could Possibly Go Wrong
<p>This presentation will provide personnel with the necessary psycho-social skills needed to effectively mitigate conflicts and build trust with ethnic minorities.</p>	<p>A discussion on what it takes to implement and maintain an armed security force at a North Carolina healthcare system.</p> <p>Options to consider on topics from equipment selection, training, record keeping and community perception.</p>	<p>All too often industry security professionals invest greatly in access control systems only to have these controls thwarted by poor installation, maintenance issues, or employees who are seeking convenience over security. Years of risk assessments at hospitals, manufacturing plants, and data centers reveal they all succumb to the truth that once a system is in place, it starts to deteriorate. How do you execute a top of the line access control project and in a year from now have it be that same great system? It takes coordinated effort between the installers, security forces, proactive maintenance, and engaged employees. Once you are aware of these problems, you can take action to remove these vulnerabilities by enlisting the support of employees, security, and maintenance personnel.</p>
Body Cameras in Healthcare: Policy & Legal Considerations		
<p>Body Cameras (BWCs) worn by Security personnel in Hospitals have many uses and advantages. Barriers to implementation of BWCs are mainly legal in nature. This presentation identify the legal issues, and how to overcome these barriers through Policy Development.</p>		

Speaker BIO's:

Jay King	Lisa Terry	Tom Smith
 <p>Jay King, PSP, CPP, PMP Life Safety and Security Sub-Market Leader, CHA Consulting, Inc.</p> <p>Jay 20+ years' experience in security program management; including security system evaluation and design. His work for small to large size engineering and logistics firms involved security project management Department of Justice and Department of Defense client organizations.</p> <p>He provides security program management, crime prevention and physical security infrastructure alternatives which balance risk mitigation with clients' unique operational requirements.</p> <p>Jay is a Partner Member of the International Association for Healthcare Security and Safety (IAHSS). He currently supports CHA Consulting's Facilities Market and Campus and Institutional Group.</p> <p>CHA provides engineering and security design services for healthcare and mental healthcare providers.</p>	 <p>Lisa Terry, CHPA, CPP Vice President of Healthcare Consulting for US Security Associates</p> <p>Lisa possesses more than 20 years in police management and healthcare security leadership. She has most recently retired from her position of Director of Hospital Police and Transportation at UNC Hospitals. She is currently the Vice President of Healthcare Consulting for US Security Associates. She has served on the Raleigh, NC Police Department, as the Chief of Campus Police and Public Safety with WakeMed Health and Hospitals in Raleigh, NC and Chief of Police and Public Safety with Eastern Virginia Medical School in Norfolk, Virginia. As former president and an active member of IAHSS, and a member of the ASIS International Healthcare Council, Lisa has been fortunate to collaborate with some of the country's greatest minds in healthcare, security and police. She shares her knowledge, strategies, and lessons learned for successfully preventing and mitigating violence in her books "Preventing Violence in the Emergency Department" and "The Active Shooter Response Toolkit for Healthcare Workers."</p>	 <p>Thomas A. Smith, CHPA, CPP President and Principle Consultant at Healthcare Security Consultants, Inc.</p> <p>Tom has worked in the healthcare field since 1981. During this time, he held a number of positions in a variety of healthcare facilities including a community hospital, inner city medical center, and a large teaching university based health care system. These organizations provided a variety of experiences working with many different healthcare security models including contract security, proprietary security, and an in-house police department. He is now President and Principle Consultant at Healthcare Security Consultants, Inc. Tom is a past President of the International Association for Healthcare Security and Safety (IAHSS). In 2011, he chaired an IAHSS Task Force creating Security Design Guidelines for Health Care Facilities and is the current Chair of the IAHSS Guidelines Council. He is also a member of the ASIS Healthcare Security Council, The American Society for Healthcare Engineering (ASHE) and is a frequent guest speaker on healthcare security related topics.</p>

Carlton Joyner



Carlton R. Joyner

Instructor/Developer
North Carolina Justice Academy

Carlton Joyner joined the North Carolina Justice Academy as an Instructor/developer in February 2016 where he manages the community policing certificate program. In his current assignment, he instructs community-oriented policing, verbal judo, crime prevention through environmental design, and taking race relations and understanding to heart (T.R.R.U.T.H.).

Prior to joining the North Carolina Justice Academy, Carlton worked for 25 years for the Greenville Police Department in Greenville, North Carolina where he held different positions in the agency to include, patrol officer, shift identification technician, vice/narcotics detective, bike patrol officer, and school resource officer. Carlton spent several years of his law enforcement career involving himself with community-related programs and projects to include, Police Athletic League, Blueprint for Peace (gang intervention program) and Project Success II (recidivism mitigation program). Currently, he sits as a board member for a non-profit organization in his resident county, which is concerned and tasked with addressing the opioid crisis and other substance-abuse related issues.

Carlton holds a bachelor's of science degree in criminal justice and a master's degree in psychology from the University of Phoenix.

Kip Clark



Kip Allen Clark, CHPA, PPS, PI

Director of Public Safety for Novant Health, Inc.

Kip serves as the Director of Public Safety for the Greater Charlotte and Greater Winston Salem Markets at Novant Health. He is responsible for Public Safety, Emergency Management, Switchboard, and Parking Operations at 9 of Novant Health's 12 acute care facilities and accompanying Ambulatory Surgery Centers and Physician Practices. Building a strong team is his number one priority. He is a licensed private investigator, firearms instructor, and defensive systems Instructor.

As a Certified Healthcare Protection Administrator, his passion for teaching has molded his servant leadership style. He has over 25 years of experience in the healthcare public safety/security field.

Kip and his wife of 21 years met at Novant Health and they have two beautiful daughters that keep them both very busy.

Shawn Reilly



Shawn I. Reilly, CPP, PSP, CHPA, CPD

Tech Systems Inc., Professional Services

Mr. Reilly has over 40 years of security and law enforcement experience. At Tech Systems Inc., he is responsible for conducting risk assessments and building security training programs. He regularly instructs our clients on active shooter defense. He also conducts training on various other security-based topics such as metric development and policies and procedures for our clients who are building their security programs.

He spent 29 years in the USAF as a security forces officer working in law enforcement, security and antiterrorism. Upon his retirement he worked for a defense contractor as a senior analyst in the asymmetrical threat division. After moving to Greenville, SC, he took over as Chief of Police and Director of Security at the Greenville Health System. There, he led a 130-man security force and 14-man police force. While at GHS, he spearheaded the design of security systems for two new hospitals before coming to work with Tech Systems Inc. Through various law enforcement and security-based training and certification programs, Mr. Reilly developed and instructs an active shooter defense training program that has been attended by over 2,000 of our clients'.

In addition to Mr. Reilly's many years of experience, he has stayed current in the numerous areas of physical security, though professional certifications and active participation in American Society of Industrial Security (ASIS) technical committees. He has certifications from ASIS as a CPP and PSP. He has the highest level of certification from the International Association of Hospital Security and Safety (IAHSS) as a CHPA. He is also certified in Crime Prevention Through Environmental Design as a CPD.

Mr. Reilly has a BS degree in Education from Southern Illinois University and a Master's of Science in Administration from Central Michigan University.

William S. Marcisz



William S. Marcisz, JD, CPP, CHPA

Senior Director of Security for Florida Hospital

William “Bill” Marcisz is currently the Senior Director of Security for Florida Hospital. He has system oversight of Security operations at all Florida Hospitals and business entities located in the Greater Orlando area. Bill is the President & Chief Consultant for Strategic Security Management Consulting, Inc., based in Orlando, Florida.

www.strategicsecuritymanagement.com

Bill has over 35 years of health care experience in security management, and as a defense attorney. Bill started his career in 1982 as a security officer in a Brass Mill in Waterbury, CT, while pursuing an Associate’s Degree and career in law enforcement. In 1983, Bill began a 22-year career in security management at Danbury Hospital, then a 450-plus bed facility located in Danbury, CT. During his tenure, Bill oversaw Security Operations and Investigations. Bill attained a Bachelor’s Degree in Justice and Law Administration from Western Connecticut State University in 1999, and later graduated from the University of Connecticut, School of Law in 2003. Following law school, Bill relocated to Orlando, FL, where he practiced law for 8 years as a Litigation Attorney. Bill’s main practice areas include: medical malpractice, pharmaceutical negligence, product liability, premises liability, wrongful death, negligent security, administrative law, employment law, insurance coverage and defense, constitutional law, and appellate law.

Seeking to return to health care, Bill accepted the position of Manager of Security, Safety, and Emergency Management for Kootenai Health, a mid-size healthcare organization based in Coeur d’Alene, Idaho. In April 2013, Bill began his career at Florida Hospital as the Director of Security at the organization’s Flagship hospital in Orlando, promoted to Administrative Director of Security in 2014 overseeing security operations at 9 Hospitals, and in 2015 became the Senior Director of Security Services with oversight of the organization’s Corporate Security Program.

Bill credits the many accomplishments of the FH Security Department to the team of dedicated security professionals who serve Florida Hospital. In August 2014, the Security Department at Florida Hospital became the largest hospital security team to be awarded the International Association of Healthcare Security & Safety organization’s “Security Program of Distinction.” Notably, all 200+ members of the security team at Florida Hospital are certified either through IAHS or ASIS. During the Pulse Nightclub shooting in June 2016, Bill served as Incident Commander and coordinated Security Operations in the weeks following the incident. Florida Hospital received a Unit Citation from the Orlando Police Department for actions taken during response to the Pulse Nightclub shooting.